

Levels of the Volunteer Program

The Volunteer Program is set up in different levels that help you receive the appropriate training for the desired volunteer service. To volunteer in our Outreach & Operational Services you need to consider the qualifications listed for each duty. If at any time you are interested in an opportunity or need further explanation of the program, please contact the Volunteer Coordinator.

Tier I

As a tier I volunteer you will become acquainted with shelter policies and staff. You are welcome to volunteer in these opportunities or go straight into becoming a Tier II volunteer. Check the volunteer newsletter (emailed to volunteers each Tuesday) or connect with the Volunteer Coordinator to sign up for any trainings.

- Admissions Animal Care Support
- Adoptions Animal Care Support
- Adoption Admin Service
- Maintenance Team
- Look What the Cat Dragged In 1 or 2 – *See Volunteer Coordinator*
- Outreach and Operational Services-*on job training provided (see back page)*
- Office Assistant (*connect with the Volunteer Coordinator*)

Tier II

Trainings required for each volunteer opportunity. Below, the training required is listed next to the opportunity. Sign up for any training(s) with the Volunteer Coordinator. You should be proficient at this skill to be assessed and advance to Tier III (Assessments when necessary or communication with a behaviorist, volunteer coordinator or supervisor to move on).

- Feline Companion Socializer- *Feline Socialization*
- K9 Companion Socializer – *Basic Dog Handling Safety Training*
- Critter Companion Socializer - *Critter Socialization Training*
- Adoption Photography- *Canine and/or Feline Socialization Training(s)*
- Satellite Clinic - *Canine & Feline Socialization Training(s) (other requirements)*
- Shelter Clinic - *Canine & Feline Socialization Training(s) (other requirements)*
- PetSmart Kitties - *(other requirements and See Offsite Coordinator)*
- Puppy Socializing – *Puppy Socialization Training*
- Clare Eddy Thaw Hospital – *Contact Solange Del Arco (Director of Public Clinics)*
- Shy Dog Socializing – *Connect with a behavior team member*

Tier III

Here we have more committed volunteer opportunities with extra training and potential connection with other staff members.

- K9 Companion Walker
- Dog Park Visits (*determined by Behavior Staff*)
- Grooming
- Mobile Adoptions (*other requirements and see the Offsite Coordinator*)
- Hounds Around Town' (*connect with the Director of Adoptions*)
- Dog, Cat, or Critter Sherpa
- Cat Behavior Assitant
- Transfers – *See New Hope Coordinator*

Tier IV

This level requires greater responsibility and demands more attention and focus and dedication than our previous levels. We ask that those who are interested in these opportunities go through extra training because we face greater risk of safety and health concerns with our animals. Please speak to Behavior Director, Supervisor or Volunteer Coordinator, about the requirements as well as what may be expected of you at this level.

- Pack Leader – *For each animal group (Cat, Dog, Critter)*
- Mobile Adoptions Individual Dog Handler
- Play Group Leader
- Behavior Assistant
- Advanced Admin Assistant
- Cat Socializing Trainer – *See the Director of Behavior and Volunteer Coordinator*
- Volunteer Matrix Support – *See Volunteer Coordinator*

Outreach & Operational Services

(Communicate with the Volunteer Coordinator or Based on qualifications and/or interviews)

- Gatos de Santa Fe – *contact (505)474-0515*
- Community Outreach – *contact (505)474-0515*
- Humane Education – *contact Tom Alexander or the Volunteer Coordinator*
- Pet Outreach – *contact Sue Burnham and the Volunteer Coordinator*
- New Hope Program – *contact the New Hope Coordinator*
- Special Events Services
- Look What The Cat Dragged In 1 & 2
- Volunteer Support Services
- Lost & Found Coordinator
- Kitchen Angels (Preparation and/or Delivery)